

SET B

UPC	: 12033903_OC
Name of the course	: B.A. Honours / B. A. Programme
Name of the paper	: Soft Skills - SEC
Semester	: IV/VI
Marks	: 75 marks
Time limit	: 3+1 (one hour reserved for downloading of question paper, scanning and uploading of answer sheets)

Instructions for Candidates

Attempt any three questions.

All the questions carry equal marks (25 marks x 3 questions = 75 marks)

Each answer is to be written in 500-800 words

1. What do you understand by the terms 'Self-awareness', 'Self-management', 'Social awareness', and 'Social skills'? How did they help you during the lockdown because of Covid 19?
2. Daniel Goleman stated, "In a study of skills that distinguish star performers in every field from entry-level jobs to executive positions, the single most important factor was not IQ, advanced degrees, or technical experience, it was EQ". What is the difference between IQ and EQ? Which would you attribute as the key factor behind an individual's success? Give a well-reasoned answer using examples.
3. Several elderly people in the area you are residing in are facing many problems because of Covid -19. You feel the need to reach out to your community and offer help and support in these difficult times. What would you do, and which soft skills will be useful in your efforts?
4. According to Albert Einstein, "The measure of intelligence is the ability to change." What do you understand by this statement, and how have you adapted to the changes in your life caused by the ongoing pandemic?
5. Flooded by fake news, statistics, and remedies for Covid 19 on social media such as Facebook, Whatsapp and Twitter, how would you use critical thinking to resolve problems faced by you in these difficult times?
6. What are the key differences between hard skills and soft skills? Can soft skills be acquired? Which soft skills would you rate amongst the top 10 in a leader? Give examples to substantiate your points.